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Mr H S Bhurji LLB(Hons) QDR MCIArò MCMI Effective Dispute Solutions Ltd 41 Hanover Road Rowley Regis West Midlands B65 9EB

5 March 2007

Our Ref: Your Ref: PB/0601/1101650/1/eg

Dear Harvinder

MEDIATION

I wish to confirm that you recently conducted a mediation for one of my clients; proceedings commenced approximately a year ago and the nature of the claim was defamation of character, claiming damages limited to £100,000 and an undertaking not to repeat the slander.

Had this case not have gone to Mediation it would have ended up before the High Court in London for trial by jury, something which I and my client and, undoubtedly, the defendant wanted to avoid. The fees would have been astronomical as specialist counsel would have had to be instructed and I would guess that we would have been looking at a three day trial at least.

My client and I found you to be professional throughout the whole process. Your interpretation skills were clearly an advantage which was one of the reasons we chose you to mediate. My client was pleased with the outcome and that he can now lay this matter to rest.

Thank you for your assistance; I would not hesitate to recommend you.

Yours sincerely

Row Box

Paul Balen Partner

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